Every computer requires an operating system to function, including computer-based network devices such as switches, routers, access points, and firewalls. These network devices use an operating system called a network operating system.
All Cisco network devices use an operating system otherwise known as an internetwork operating system or IOS.
2.1.1.1 Operating Systems

All end devices and network devices require an operating system (OS). As shown in Figure 1, the portion of the OS that interacts directly with computer hardware is known as the *kernel*. The portion that interfaces with applications and the user is known as the *shell*. The user can interact with the shell using a command-line interface (CLI) or a graphical user interface (GUI).
2.1.1.2 Purpose of OS

Network operating systems are similar to a PC operating system. Through a GUI, a PC operating system enables a user to:

- Use a mouse to make selections and run programs
- Enter text and text-based commands
- View output on a monitor

A CLI-based network operating system like the Cisco IOS on a switch or router enables a network technician to:

- Use a keyboard to run CLI-based network programs
- Use a keyboard to enter text and text-based commands
- View output on a monitor
2.1.2.1 Access Methods

Console

The advantage of using a console port is that the device is accessible even if no networking services have been configured, such as when performing an initial configuration of the networking device. When performing an initial configuration, a computer running terminal emulation software is connected to the console port of the device using a special cable. Configuration commands for setting up the switch or router can be entered on the connected computer.

SSH

SSH is the recommended method for remote management because it provides a secure connection. SSH provides encrypted password authentication and transport of session data. This keeps the user ID, password, and the details of the management session private. Most versions of Cisco IOS include an SSH server and an SSH client that can be used to establish SSH sessions with other devices.

Telnet

Best practice dictates to use SSH instead of Telnet for remote management CLI connections. Cisco IOS includes a Telnet server and a Telnet client that can be used to establish Telnet sessions with other devices.
There are a number of excellent terminal emulation programs available for connecting to a networking device either by a serial connection over a console port or by a SSH/Telnet connection. Some of these include:

- PuTTY
- Tera Term
- SecureCRT
- OS X Terminal
### Activity - Accessing Devices

<table>
<thead>
<tr>
<th></th>
<th>Console</th>
<th>Telnet/SSH</th>
<th>AUX</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. You are in the equipment room with a new switch that needs to be configured.</td>
<td>![Check]</td>
<td>![No Check]</td>
<td>![No Check]</td>
</tr>
<tr>
<td>2. Your manager gives you a special cable and tells you to use it to configure the switch.</td>
<td>![Check]</td>
<td>![No Check]</td>
<td>![No Check]</td>
</tr>
<tr>
<td>3. You access the IOS by using another intermediary device over a network connection.</td>
<td>![No Check]</td>
<td>![Check]</td>
<td>![No Check]</td>
</tr>
<tr>
<td>4. You call your manager to tell him you cannot access your router in another city over the Internet. He provides you with the information to access the switch through a telephone connection.</td>
<td>![No Check]</td>
<td>![No Check]</td>
<td>![Check]</td>
</tr>
</tbody>
</table>
Click Play in the figure to view a video demonstration of how to establish a console connection with a switch.
## 2.1.3.2 Primary Command Modes

<table>
<thead>
<tr>
<th>Command Mode</th>
<th>Description</th>
<th>Default Device Prompt</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Exec Mode</td>
<td>• Mode allows access to only a limited number of basic monitoring commands.</td>
<td>Switch&gt; Router&gt;</td>
</tr>
<tr>
<td></td>
<td>• It is often referred to as “view-only” mode.</td>
<td></td>
</tr>
<tr>
<td>Privileged EXEC Mode</td>
<td>• Mode allows access to all commands and features.</td>
<td>Switch# Router#</td>
</tr>
<tr>
<td></td>
<td>• The user can use any monitoring commands and execute configuration and</td>
<td></td>
</tr>
<tr>
<td></td>
<td>management commands.</td>
<td></td>
</tr>
</tbody>
</table>
2.1.3.3 Configuration Command Modes
Various commands are used to move in and out of command prompts. To move from user EXEC mode to privileged EXEC mode, use the `enable` command. Use the `disable` privileged EXEC mode command to return to user EXEC mode.
A Cisco IOS device supports many commands. Each IOS command has a specific format or syntax and can only be executed in the appropriate mode. The general syntax for a command is the command followed by any appropriate keywords and arguments.
The following examples demonstrate conventions used to document and use IOS commands.

- **ping ip-address** - The command is `ping` and the user-defined argument is the *ip-address* of the destination device. For example, `ping 10.10.10.5`.

- **traceroute ip-address** - The command is `traceroute` and the user-defined argument is the *ip-address* of the destination device. For example, `traceroute 192.168.254.254`. 

---

### When describing the use of commands, we generally use these conventions.

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>boldface</strong></td>
<td>Boldface text indicates commands and keywords that you enter literally as shown.</td>
</tr>
<tr>
<td><strong>italics</strong></td>
<td>Italic text indicates arguments for which you supply values.</td>
</tr>
<tr>
<td>[x]</td>
<td>Square brackets indicate an optional element (keyword or argument).</td>
</tr>
<tr>
<td>{x}</td>
<td>Braces indicate a required element (keyword or argument).</td>
</tr>
<tr>
<td>[x {y</td>
<td>z}]</td>
</tr>
</tbody>
</table>
To access context-sensitive help, simply enter a question mark, `?`, at the CLI.
### 2.1.4.4 Hotkeys and Shortcuts

#### CLI Hot Keys and Shortcuts

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tab</td>
<td>Completes a partial command name entry.</td>
</tr>
<tr>
<td>Backspace</td>
<td>Erases the character to the left of the cursor.</td>
</tr>
<tr>
<td>Ctrl-D</td>
<td>Erases the character at the cursor.</td>
</tr>
<tr>
<td>Ctrl-K</td>
<td>Erases all characters from the cursor to the end of the command line.</td>
</tr>
<tr>
<td>Esc D</td>
<td>Erases all characters from the cursor to the end of the word.</td>
</tr>
</tbody>
</table>

NOTE: "Delete", the key to erase to the right of the cursor, is not recognized by terminal emulation programs.

#### At the "-----More-----" prompt

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enter Key</td>
<td>Displays the next line.</td>
</tr>
<tr>
<td>Space Bar</td>
<td>Displays the next screen.</td>
</tr>
<tr>
<td>Any Key</td>
<td>Ends the display string, returning to privileged EXEC mode.</td>
</tr>
</tbody>
</table>

#### Break Keys

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ctrl-C</td>
<td>When in any configuration mode, ends the configuration mode and returns to privileged EXEC mode. When in setup mode, aborts back to the command prompt.</td>
</tr>
<tr>
<td>Ctrl-Z</td>
<td>When in any configuration mode, ends the configuration mode and returns to privileged EXEC mode.</td>
</tr>
<tr>
<td>Ctrl-Shift-6</td>
<td>All-purpose break sequence. Use to abort DNS lookups, traceroutes, pings.</td>
</tr>
</tbody>
</table>

NOTE: Control keys - Press and hold the <Ctrl> key and then press the specified letter key. Escape sequences - Press and release the <Esc> key, and then press the letter key.
2.1.4.5 Video Demonstration – Hotkeys and Shortcuts
Packet Tracer - Navigating the IOS
In this lab, you will complete the following objectives:

- Part 1: Access a Cisco Switch through the Serial Console Port
- Part 2: Display and Configure Basic Device Settings
- Part 3: (Optional) Access a Cisco Router Using a Mini-USB Console Cable
Guidelines to Choosing a Hostname

Hostnames should:

- Start with a letter
- Contain no spaces
- End with a letter or digit
- Use only letters, digits, and dashes
- Be less than 64 characters in length
2.2.1.2 Configure Hostnames

Switch# configure terminal
Switch(config)# hostname SW-Floor-1
Sw-Floor-1(config)#
2.2.2.1 Secure Device Access

Limiting Device Access

**Securing Administrative Access**
- Secure privileged EXEC access with a password
- Secure user EXEC access with a password
- Secure remote Telnet access with a password

**Other tasks**
- Encrypt all passwords
- Provide legal notification

Password Choosing Guidelines

**When Choosing Passwords:**
- Use passwords that are more than 8 characters in length.
- Use a combination of upper and lowercase letters, numbers, special characters, and/or numeric sequences.
- Avoid using the same password for all devices.
- Don’t use common words because these are easily guessed.
2.2.2.2 Configure Passwords

Sw-Floor-1> enable
Sw-Floor-1#
Sw-Floor-1# conf terminal
Sw-Floor-1(config)# enable secret class
Sw-Floor-1(config)# exit
Sw-Floor-1#
Sw-Floor-1# disable
Sw-Floor-1> enable
Password: 
Sw-Floor-1#
2.2.2.3 Encrypt Passwords

Enter the command to encrypt the plaintext passwords.
Switch(config)# service password-encryption

Exit global configuration mode and view the running configuration.
Switch(config)# exit

Switch# show running-config
!
<output omitted>
!
line con 0
  password 7 094F471A1A0A
  login
!
line vty 0 4
  password 7 03095A0F034F38435B49150A1819
  login
!
!
end

Switch#
You successfully encrypted the plaintext passwords.
2.2.2.4 Banner Messages
Limit access to a switch.

- Encrypt all passwords.
- Secure the privileged EXEC access.
- Secure the console access.
- Secure the VTY access.

Encrypt all passwords.

```
Sw-Floor-1(config)# service password-encryption
Sw-Floor-1(config)#
```

Secure the privileged EXEC access with the password Cla55.

```
Sw-Floor-1(config)# enable secret Cla55
Sw-Floor-1(config)#
```

Secure the console line.

- Use the password Cisc0.
- Allow login.

```
Sw-Floor-1(config)# line console 0
Sw-Floor-1(config-line)# password Cisc0
Sw-Floor-1(config-line)# login
Sw-Floor-1(config-line)#
```

Secure the first 16 VTY lines.

- Use the password Cisc0.
- Allow login.

```
Sw-Floor-1(config)# line vty 0 15
Sw-Floor-1(config-line)# password Cisc0
Sw-Floor-1(config-line)# login
Sw-Floor-1(config-line)#
```

You have successfully limited access to a switch.
2.2.3.1 Save the Running Configuration File

Viewing and Saving the Configuration

Switch#show running-config

Lists the complete configuration currently active in RAM.

Switch#show running-config
Building configuration...
Current configuration : 2904 bytes
|
| Last configuration change at 00:02:32
UTC Mon Mar 1 1993
|
| version 15.0
no service pad
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
|
|<output omitted>
|

The active configuration can be copied to NVRAM.

Switch#copy running-config startup-config
2.2.3.2 Alter the Running Configuration
2.2.3.3 Capture Configuration to a Text File

Using PuTTY to Capture Console Session

PuTTY Configuration window showing session settings for capturing configuration to a text file.
2.2.3.4 Packet Tracer - Configuring Initial Switch Settings
2.3.1.1 IP Addresses

Connecting End Devices

Devices Requiring IP Addresses
- Computers (work stations, laptops, file servers, web servers)
- Network printers
- VoIP phones
- Security cameras
- Smart phones
- Mobile handheld devices (such as wireless barcode scanners)

Configuring a Static IP Address on a Host
2.3.2.1 Manual IP Address Configuration for End Devices

**Ethernet Adapter Properties**

![Ethernet Adapter Properties](image1)

**Manually Assigning IPv4 Address Information**

![Manually Assigning IPv4 Address Information](image2)

*General*

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

- **Obtain an IP address automatically**
  - Use the following IP address:
    - IP address: `192.168.1.10`
    - Subnet mask: `255.255.255.0`
    - Default gateway: `192.168.1.1`

- **Obtain DNS server address automatically**
  - Use the following DNS server addresses:
    - Preferred DNS server:
    - Alternate DNS server:

*Advanced...*
2.3.2.2 Automatic IP Address Configuration for End Devices

Assigning Dynamic Addresses

Verifying Windows PC IP Configuration

Enter the command to display the IP configuration on a Windows PC.

```
C:\> ipconfig
```

Windows IP Configuration

```
Ethernet adapter Local Area Connection:

Connection-specific DNS Suffix : cisco.com
Link-local IPv6 Address ........ : fe80::b0ef:ca42:af2c:c6c7%16
IPv4 Address .................. : 10.82.240.197
Subnet Mask .................... : 255.255.255.0
Default Gateway ............... : 10.82.240.198
```

You successfully displayed the IP configuration on a Windows PC.
2.3.2.3 Switch Virtual Interface Configuration
Configure a Switch Virtual Interface

- Enter interface configuration mode for VLAN 1.
- Configure the IPv4 address as 192.168.10.2 and the subnet mask as 255.255.255.0.
- Enable the interface.

Switch(config)# interface vlan 1
Switch(config-if)# ip address 192.168.10.2 255.255.255.0
Switch(config-if)# no shutdown
%LINK-5-CHANGED: Interface Vlan1, changed state to up
Switch(config-if)#

You have successfully configured the switch virtual interface for VLAN 1.
2.3.2.5 Packet Tracer - Implementing Basic Connectivity
2.3.3.1 Interface Addressing Verification
The **ping** command can be used to test connectivity to another device on the network or a website on the Internet.
In this lab, you will complete the following objectives:

- Part 1: Set Up the Network Topology (Ethernet only)
- Part 2: Configure PC Hosts
- Part 3: Configure and Verify Basic Switch Settings
In this lab, you will complete the following objectives:

- Part 1: Configure a Basic Network Device
- Part 2: Verify and Test Network Connectivity
The CLI commands the Cisco IOS!
2.4.1.2 Packet Tracer - Skills Integration Challenge